



KAGes

Styrian Hospitals

People helping people.

AGENDA

- ▶ **The tasks and services of KAGes**
Performance data 2021, hospital medicine, safety
- ▶ **KAGes structures**
Organisation chart, Medical University Clinic of Graz,
KAGes hospitals and care centres
- ▶ **KAGes' strategic objectives and direction**
Our staff, quality, sustainability
- ▶ **Current developments**
Awards

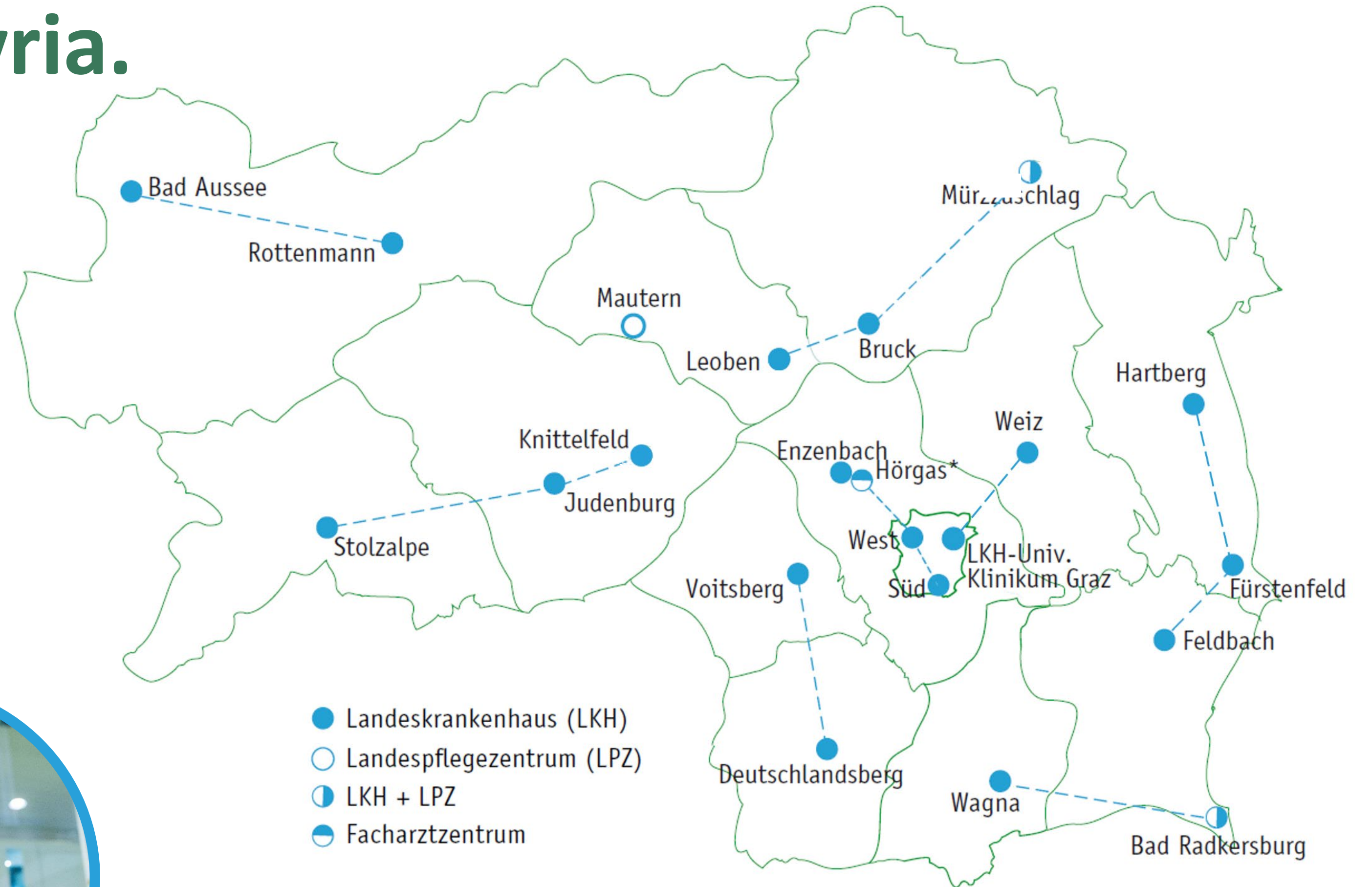




 Steiermärkische
Krankenanstalten —

OUR TASKS & SERVICES

We provide high-quality medicine and care to the people of Styria. Around the clock. Throughout the region.



We're proud to be helping people every single day

- 200.000 inpatients / year
- 950.000 outpatients / year
- 250 residents in 3 regional care centres



2,400 physicians



8,700 care staff
(DGKP, PFA, PA)



1,700 medical-technical staff



5,300 staff in administration,
business management, engineering

We provide cutting-edge medical and nursing care

- Tailor-made patient care at the cutting edge of science and technology
- Evidence-based medicine and care
- KAGes is an important partner in education, training, and upskilling for all health professionals
- Patient care support through telemedicine and e-health infrastructure

We actively focus on the safety of both patients and staff

- Successful emergency and crisis management
(crisis manual, integrated emergency and operational planning)
- Innovative hospital hygiene
(e.g. through systematic monitoring of nosocomial infections)
- Legal conformity through compliance requirements
across the organisation
(patient rights, protection of sensitive data, anti-corruption rules)
- Systematic, practised risk management
(CIRS – Critical Incident Reporting System), honest approach to
errors and risks)

18,000 skilled and caring staff

Continuous education and further-training opportunities
such as those provided in the KAGes academy a:sk

Support through state-of-the-art work infrastructure

A social and modern employer

A driving force for the economy

- Largest employer in Styria
- Volume purchaser of regional goods
- Major investor with over 80% local added value



 Steiermärkische
Krankenanstalten —

KAGes structures

ORGANISATIONAL CHART

Shareholders' Meeting



© Binder

Dr. Karlheinz Kornhäusl

State Councilor for health, health, care, sport

Supervisory Board



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Günter Dörflinger, MBA

Chairman

- ▶ Mag. Dr. Peter Ebner, Deputy Chairman
- ▶ Mag. Sarah Kastner, LLM
- ▶ Mag. Dr. Isabella Poier
- ▶ Mag. Petra Schachner-Kröll
- ▶ Ing. Johannes Schweiger
- ▶ Dipl.-Ing. Peter Umundum
- ▶ ZBRV OA Dr. Michael Tripolt, MPH
- ▶ ZBR Christian Fürntrath
- ▶ ZBR Herbert Spirk
- ▶ ZBR Gernot Wallner

Managing board



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Univ.-Prof. Ing. Dr. Dr. h.c.

Gerhard Stark

Chairman of the Board



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Mag. DDr.

Ulf Drabek, MBA MSc

Chief Financial and Technology Officer

KAGes – Central Management

KAGes hospitals
KAGes care centres

Shareholdings

STEIERMÄRKISCHE MEDIZINARCHIV GESMBH (MARC)

Medical care throughout the country.

Regional hospital University Clinic Graz



19
Clinics

36
Departments

Co-operation with



6.250 employees*
72.600 inpatients
427.500 outpatients

Regional hospital Weiz im Verbund with University Clinic Graz



Standort Weiz

268 employees*
3.900 inpatients
42.400 outpatients

Regional hospital Graz II



Standort Enzenbach



Standort Süd



Standort West

2.080 employees*
25.000 inpatients
59.200 outpatients

Regional hospital Hochsteiermark



Standort Bruck a.d. Mur



Standort Leoben



Standort Mürzzuschlag

2.400 employees*
40.100 inpatients
127.100 outpatients

Regional hospital Murtal



Standort Judenburg



Standort Knittelfeld



Standort Stolzalpe

1.100 employees*
16.300 inpatients
65.600 outpatients

*full-time-equivalent jobs

Medical care throughout the country.

Regional hospital Oststeiermark



Standort Feldbach



Standort Fürstenfeld



Standort Hartberg

1400 employees*

23.400 inpatients

92.000 outpatients

Regional hospital Rottenmann-Bad Aussee



Standort Bad Aussee



Standort Rottenmann

536 employees*

8.300 inpatients

32.400 outpatients

Regional hospital Südsteiermark



Standort Bad Radkersburg



Standort Wagna

597 employees*

9.900 inpatients

56.900 outpatients

Regional hospital Weststeiermark



Standort Deutschlandsberg



Standort Voitsberg

608 employees*

9.500 inpatients

40.300 outpatients

*full-time-equivalent jobs

Medical care throughout the country.

Regional care centres



LPZ Bad Radkersburg

83 residents
66 employees*



LPZ Mautern

70 residents
67 employees*



LPZ Mürzzuschlag

98 residents
74 employees*

Institute for Hospital Hygiene and Microbiology



48
employees*

432.700
services

KAGes Textilservice



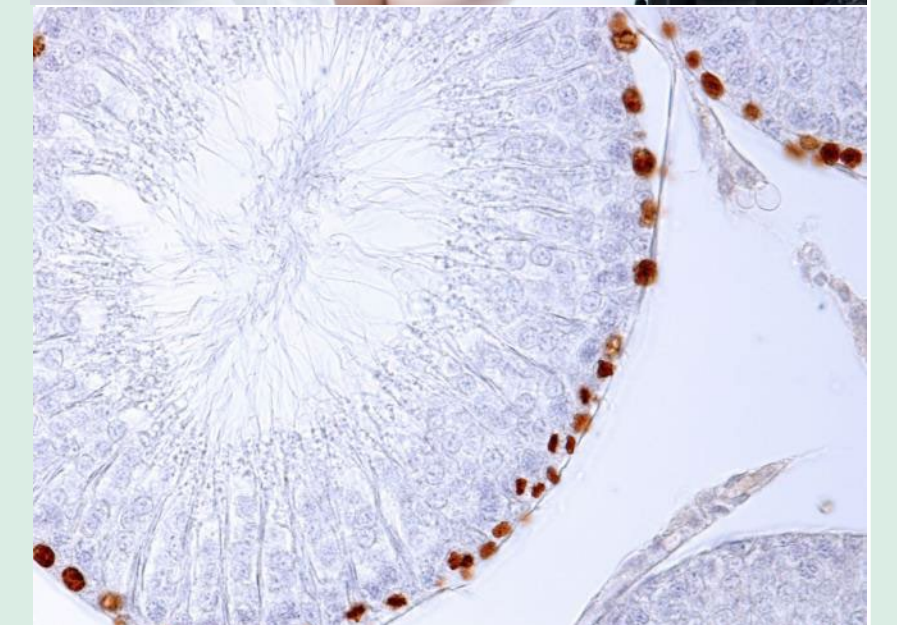
67
employees KAGes*

43
temporary staff*

4.800
tons of laundry

rd. 13 Mio.
laundry items

Institute of Cytology



50
employees*

246.000
services

KAGes' strategic objectives and direction



Our employees are our greatest asset

- **Quality initiatives in personnel management:**
Health promotion at work, Conflict management, internal counselling centres.
- **Family-compatible and disability-friendly employment policy:**
Dynamic work time models, child care facilities, reintegration after long-term illness.
- **Attractive social benefits:**
child benefit, commuting allowance, affordable meals, company apartment, and many more.

Quality benchmarked by KAGes

- Systematic collection and evaluation of treatment data and analysis of quality indicators by expert medical departments
- Comprehensive use of patient experiences from surveys, follow-up interviews, complaints, recommendations, and praise.
- Continuous improvement and safeguarding of medical services through a comprehensive, practiced quality and risk management.

Comprehensive sustainability strategy on ecological, social, and governance aspects:

- Special focus on environmental protection and sustainability in hospital construction and use of resources.
- Energy Information System (EIS) controls primary energy consumption in regional hospitals
- ISO 50001-certified Energy Management System (EnMS)
- Defined environmental protection targets until 2040



Die KAGes: ab 2040 klimaneutral und energiesicher

Ein schonender Umgang mit Ressourcen und Energie ist uns wichtig!
Wie vermeiden CO₂-Emissionen und negative Umweltauswirkungen!
Wir handeln umweltbewusst und nachhaltig!

Bereiche, die einen großen CO₂-Fußabdruck hinterlassen:

- medizinische & nicht medizinische Produkte
- An- & Abreise von Mitarbeitern, Patienten, Besuchern und Lieferanten
- Energie
- Gebäudeerrichtung & Bauarbeiten
- Instandhaltung
- Lebensmittel
- Wäsche & Reinigung
- Fuhrpark
- Medizintechnik & Einrichtung
- Abfallentsorgung
- Verwaltung
- Wasser & Abwasser

2
Jeder Beitrag zählt
zur Verringerung
unseres CO₂-Fußabdrucks



Die KAGes 2025-Ziele und Arbeitspakete finden Sie in der Broschüre.

Sustainability as a matter of principle.

An award-winning company.

All these achievements have already resulted in several distinctions for the Steiermärkische Krankenanstalten. We intend to continue on this course. For the health of our patients, the personal fulfilment of our staff, and the well-being of the province of Styria.



2021 Goldenes Ticket for KAGes
"PROKlima+" climate and energy strategy

Energy Globe STYRIA AWARD 2019
for the KlimaSTYLE initiative

Green & Blue Building Awards 2016
(distinction for sustainability)

Geramb Award
(recognition for outstanding building)

Certification acc. to ISO-9001,
ISO-14001, ISO-27001, ISO-5001

IRIS award (distinction for practiced conflict
resolution culture)

„Initiative Patientensicherheit Steiermark“
(Styria patient safety initiative) distinction
of the KAGes regional hospitals by the Styria
Health Fund

Numerous other distinctions for staff members and projects in all work
areas of the Steiermärkische Krankenanstalten.

Quality seal for health promotion at work

Golden Helix Award (international prize for
quality management)

ÖKOPROFIT (distinction for environmentally
sound operational management)

KNOWLEDGE state prize (for exemplary
personnel development measures)

Job-Oscar/Styrian Integration Award
(for disability-friendly employment policy)

Austrian Patient Safety Award (distinction for
innovative achievements toward higher
patient safety and quality)

HELP



**Steiermärkische
Krankenanstalten —**

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