

KAGes

Styrian Hospitals

People helping people.



AGENDA

- ▶ The tasks and services of KAGes

Performance data 2021, hospital medicine, safety

- ▶ KAGes structures

Organisation chart, Medical University Clinic of Graz,
KAGes hospitals and care centres

- ▶ KAGes' strategic objectives and direction

Our staff, quality, sustainability

- ▶ Current developments

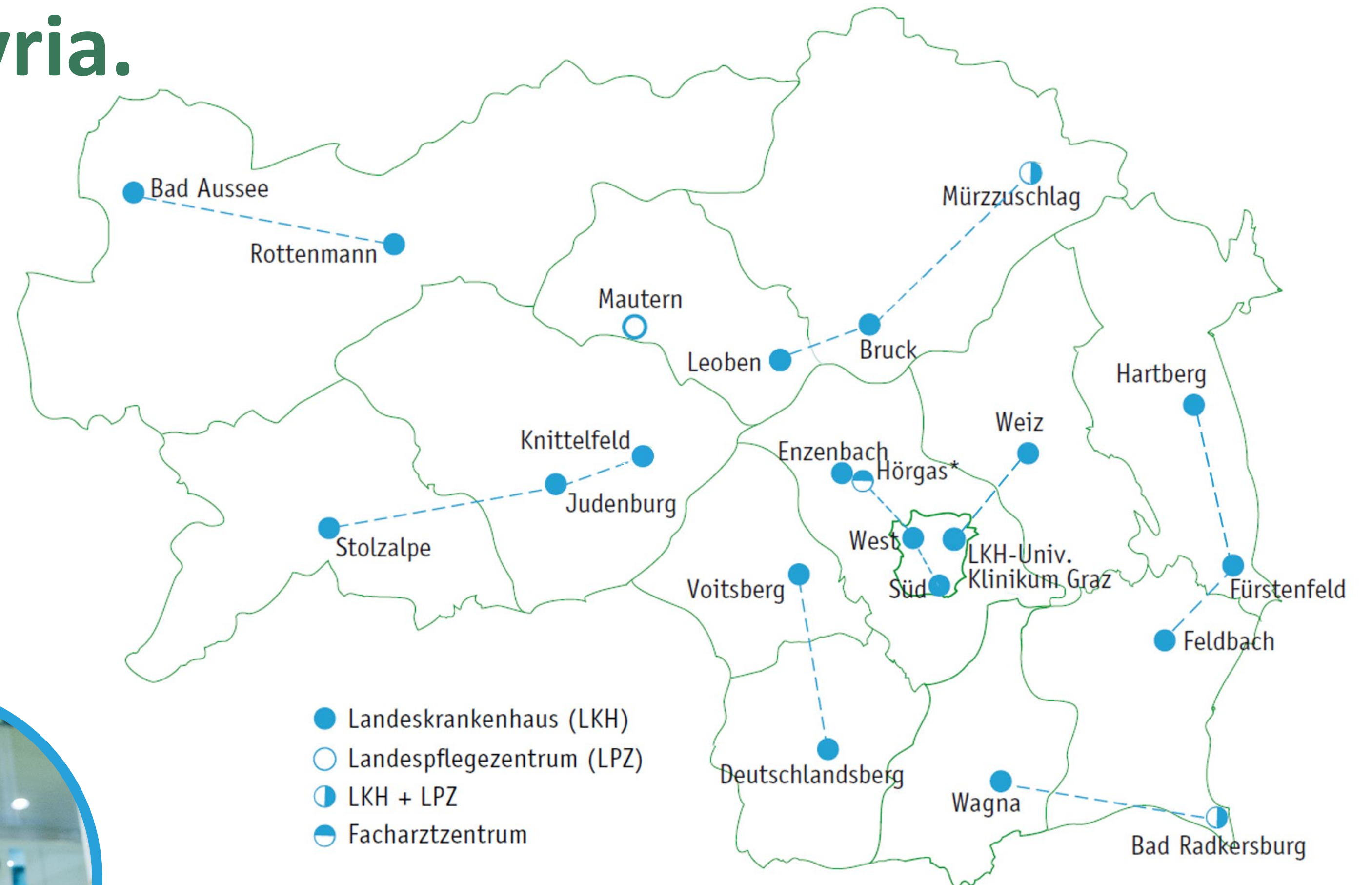
Awards





OUR TASKS & SERVICES

We provide high-quality medicine and care to the people of Styria. Around the clock. Throughout the region.



We're proud to be helping people every single day

- 200.000 inpatients / year
- 950.000 outpatients / year
- 250 residents in 3 regional care centres



2,400 physicians



8,700 care staff
(DGKP, PFA, PA)



1,700 medical-technical staff



5,300 staff in administration,
business management, engineering

We provide cutting-edge medical and nursing care

- Tailor-made patient care at the cutting edge of science and technology
- Evidence-based medicine and care
- KAGes is an important partner in education, training, and upskilling for all health professionals
- Patient care support through telemedicine and e-health infrastructure

We actively focus on the safety of both patients and staff

- Successful emergency and crisis management
(crisis manual, integrated emergency and operational planning)
- Innovative hospital hygiene
(e.g. through systematic monitoring of nosocomial infections)
- Legal conformity through compliance requirements
across the organisation
(patient rights, protection of sensitive data, anti-corruption rules)
- Systematic, practised risk management
(CIRS – Critical Incident Reporting System), honest approach to
errors and risks)



18,000 skilled and caring staff

Continuous education and further-training opportunities

such as those provided in the KAGes academy a:sk

Support through state-of-the-art work infrastructure

A social and modern employer

A driving force for the economy

- Largest employer in Styria
- Volume purchaser of regional goods
- Major investor with over 80% local added value

KAGes structures

ORGANISATIONAL CHART

Shareholders' Meeting



© Binder

Dr. Karlheinz Kornhäusl

State Councilor for health, care, sport

Supervisory Board



© Christof Industries GmbH

Günter Dörflinger, MBA

Chairman

- ▶ Mag. Dr. Peter Ebner, Deputy Chairman
- ▶ Mag. Sarah Kastner, LLM
- ▶ Mag. Dr. Isabella Poier
- ▶ Mag. Petra Schachner-Kröll
- ▶ Ing. Johannes Schweiger
- ▶ Dipl.-Ing. Peter Umundum
- ▶ ZBRV OA Dr. Michael Tripolt, MPH
- ▶ ZBR Christian Fürntrath
- ▶ ZBR Herbert Spirk
- ▶ ZBR Gernot Wallner

Managing board



©www.christianjungwirth.com

**Univ.-Prof. Ing. Dr. Dr. h.c.
Gerhard Stark**

Chairman of the Board



©www.christianjungwirth.com

**Mag. DDr.
Ulf Drabek, MBA MSc**

Chief Financial and Technology Officer

KAGes – Central Management

KAGes hospitals
KAGes care centres

Shareholdings

STEIERMÄRKISCHE MEDIZINARCHIV GESMBH (MARC)

Medical care throughout the country.

Regional hospital
University Clinic Graz



19
Clinics

36
Departments

Co-operation with



6.250 employees*

72.600 inpatients

427.500 outpatients

Regional hospital
Weiz
in association
with University Clinic Graz



Weiz

268 employees*

3.900 inpatients

42.400 outpatients

Regional hospital
Graz II



Enzenbach



Süd



West

2.080 employees*

25.000 inpatients

59.200 outpatients

Regional hospital
Hochsteiermark



Bruck a.d. Mur



Leoben



Mürzzuschlag

2.400 employees*

40.100 inpatients

127.100 outpatients

Regional hospital
Murtal



Judenburg



Knittelfeld



Stolzalpe

1.100 employees*

16.300 inpatients

65.600 outpatients

*full-time-equivalent jobs

Medical care throughout the country.

Regional hospital Oststeiermark



Feldbach



Fürstenfeld



Hartberg

1400 employees*

23.400 inpatients

92.000 outpatients

Regional hospital Rottenmann-Bad Aussee



Bad Aussee



Rottenmann

536 employees*

8.300 inpatients

32.400 outpatients

Regional hospital Südsteiermark



Bad Radkersburg



Wagna

597 employees*

9.900 inpatients

56.900 outpatients

Regional hospital Weststeiermark



Deutschlandsberg



Voitsberg

608 employees*

9.500 inpatients

40.300 outpatients

*full-time-equivalent jobs

Medical care throughout the country.

Regional care centres



83 residents
66 employees*



70 residents
67 employees*



98 residents
74 employees*

Institute for Hospital Hygiene and Microbiology



48
employees*

432.700
services

KAGes Textilservice



67
employees KAGes*

43
temporary staff*

4.800
tons of laundry

rd. 13 Mio.
laundry items

Institute of Cytology



50
employees*

246.000
services

*full-time-equivalent jobs

KAGes' strategic objectives and direction

Our employees are our greatest asset

- Quality initiatives in human resources management:

Health promotion at work, Conflict management, internal counselling centres.

- Family-compatible and disability-friendly employment policy:

Dynamic work time models, child care facilities, reintegration after long-term illness.

- Attractive social benefits:

child benefit, commuting allowance, affordable meals, company apartment and much more.

Quality benchmarked by KAGes

- Systematic collection and evaluation of treatment data and analysis of quality indicators by expert medical departments
- Comprehensive use of patient experiences from surveys, follow-up interviews, complaints, recommendations, and praise.
- Continuous improvement and safeguarding of medical services through a comprehensive, practiced quality and risk management.

Comprehensive sustainability strategy on ecological, social, and governance aspects:

- Special focus on environmental protection and sustainability in hospital construction and use of resources.
- Energy Information System (EIS)
controls primary energy consumption in regional hospitals
- ISO 50001-certified Energy Management System (EnMS)
- Defined environmental protection targets until 2040

HELP
FÜR DAS LEBEN — KAGes

**Die KAGes:
ab 2040
klimaneutral
und energiesicher**

Ein **schonender Umgang** mit Ressourcen und Energie ist uns wichtig!
Wie **vermeiden CO₂-Emissionen** und negative Umweltauswirkungen!
Wir handeln **umweltbewusst** und nachhaltig!

Bereiche, die einen großen CO₂-Fußabdruck hinterlassen:

- medizinische & nicht medizinische Produkte
- An- & Abreise von Mitarbeitern, Patienten, Besuchern und Lieferanten
- Energie
- Gebäudeerrichtung & Bauarbeiten
- Instandhaltung
- Lebensmittel
- Wäsche & Reinigung
- Fuhrpark
- Medizintechnik & Einrichtung
- Abfallentsorgung
- Verwaltung
- Wasser & Abwasser

Jeder Beitrag zählt
zur Verringerung
unseres CO₂-Fußabdrucks

Die KAGes 2025-Ziele und Arbeitspakete finden Sie in der Broschüre.

Sustainability as a matter of principle.

An award-winning company.

All these achievements have already resulted in several distinctions for the Steiermärkische Krankenanstalten. We intend to continue on this course. For the health of our patients, the personal fulfilment of our staff, and the well-being of the province of Styria.

2021 Goldenes Ticket for KAGes
"PROKlima+" climate and energy strategy

Energy Globe STYRIA AWARD 2019
for the KlimaSTYLE initiative

Green & Blue Building Awards 2016
(distinction for sustainability)

Geramb Award
(recognition for outstanding building)

5 Best Practice Awards
(Climate-friendly healthcare facilities)

KAGes-Award:
Climate and energy strategy „PerClimate+“
„KAGes ClimateSTYLE“

LKH-Clinic Graz-Awards:
„Healthy Regional Seasonal 2.0“
„Eco-friendly Employee mobility:
Bicycle mobility“

LKH Graz II-Award:
„Timber construction station location south“

Certification acc. to ISO-9001,
ISO-14001, ISO-27001, ISO-5001

Quality seal for health promotion at work

Golden Helix Award(international prize for
quality management)

ÖKOPROFIT (distinction for environmentally
sound operational management)

KNOWLEDGE state prize (for exemplary
personnel development measures)

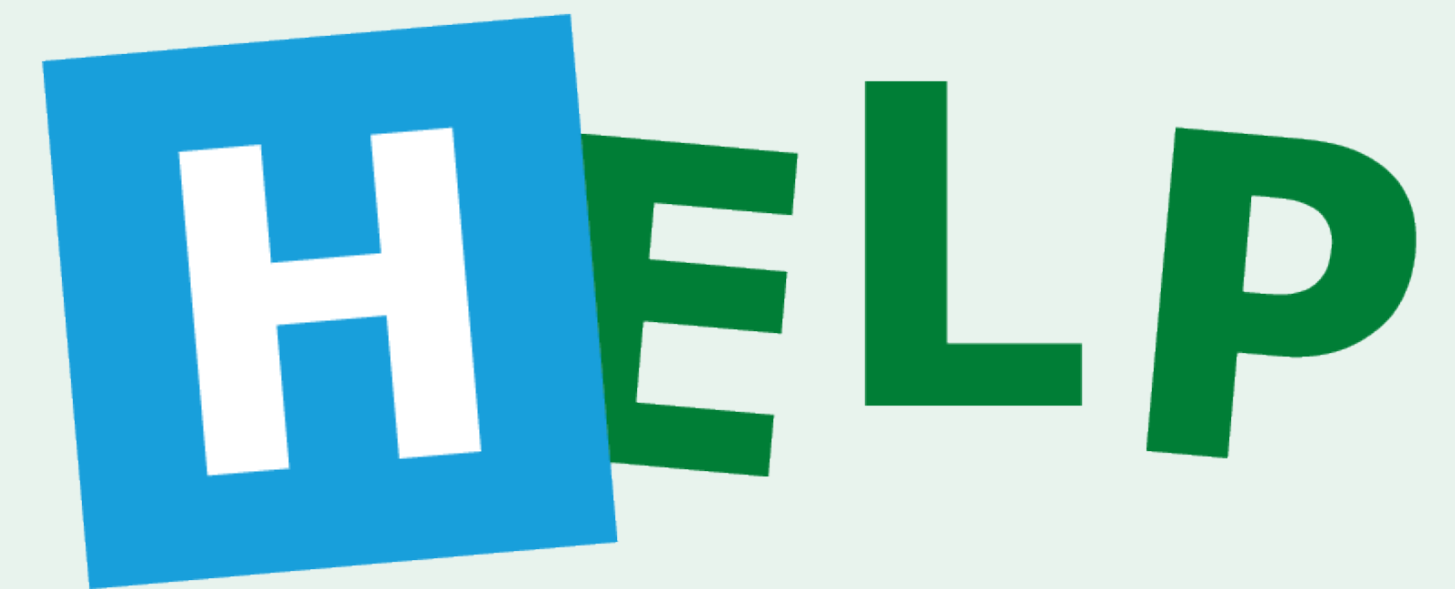
Job-Oscar/Styrian Integration Award
(for disability-friendly employment policy)

Austrian Patient Safety Award (distinction for
innovative achievements toward higher
patient safety and quality)

IRIS award (distinction for practiced conflict
resolution culture)

„Initiative Patientensicherheit Steiermark“
(Styria patient safety initiative) distinction
of the KAGes regional hospitals by the Styria
Health Fund





**Steiermärkische
Krankenanstalten —**

Steiermärkische Krankenanstaltengesellschaft m.b.H.

KAGes-Zentraldirektion, Stabsstelle Unternehmenskommunikation

Stiftingtalstraße 4–6, 8010 Graz

T +43 316 340-0

www.kages.at