

HELP

 Steiermärkische
Krankenanstalten —

KAGes

Styrian Hospitals

People helping people.



AGENDA

► The tasks and services of KAGes

Performance data as of the 2024 annual report,
hospital medicine, safety

► KAGes structures

Organisation chart, Medical University Clinic of Graz,
KAGes hospitals and care centres

► KAGes' strategic objectives and direction

Our staff, quality, sustainability

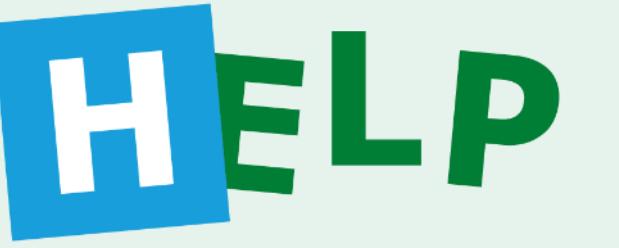
► KAGes in figures

Our society is changing, innovative medicine, outpatient preferred over inpatient

► Current developments

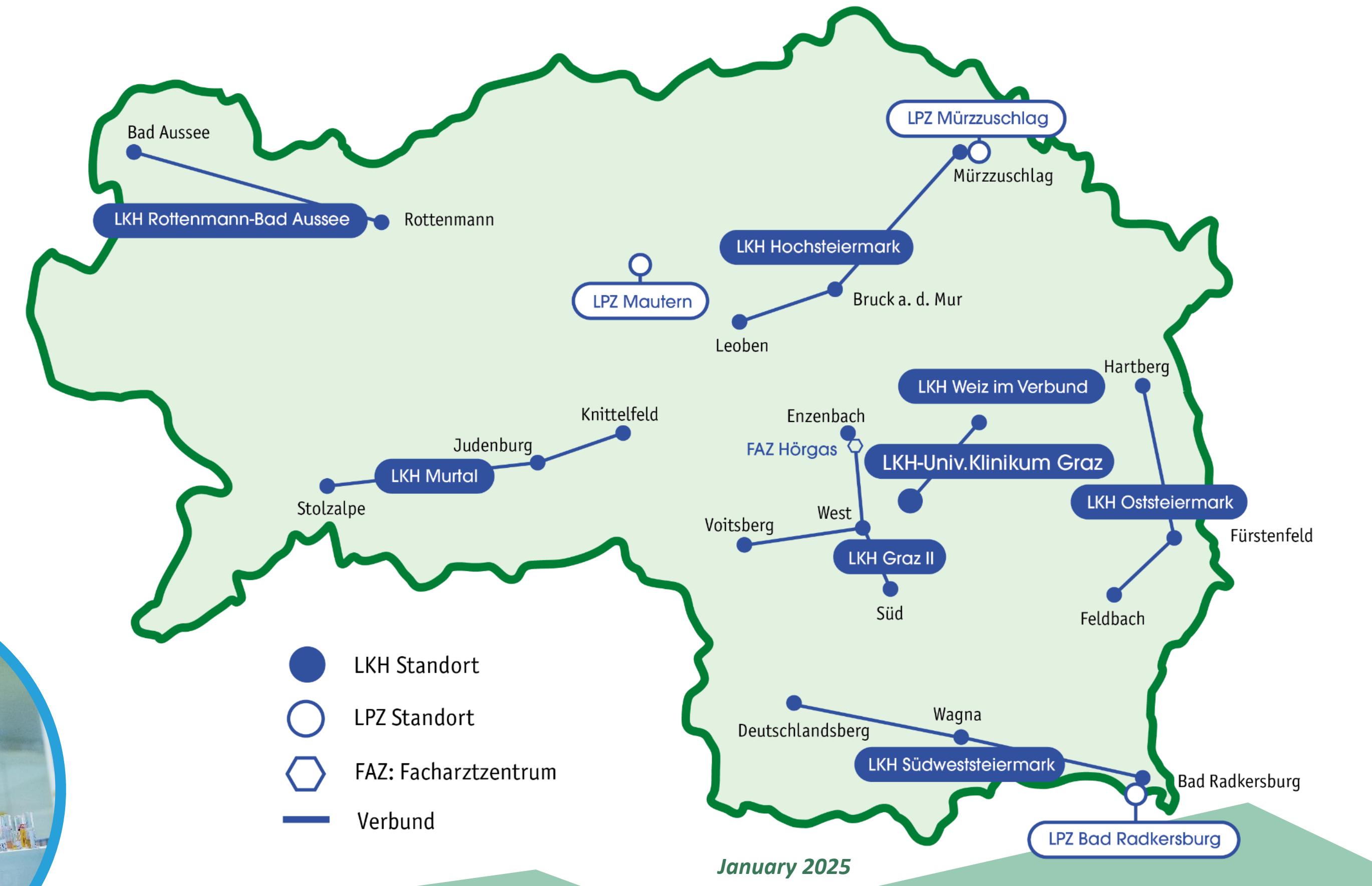
Awards





OUR TASKS & SERVICES

We provide high-quality medicine and
care to the people of Styria.
Around the clock.
Throughout the region.



We're proud to be helping people every single day

209,757

inpatients / year

1,130,469

outpatients / year

277 residents in

3 regional care centres



2,502 physicians



9,442 care staff
(DGKP, PFA, PA)



1,913 medical, therapeutic and diagnostic allied health professions



5,337 staff in administration, business management, engineering

We provide cutting-edge medical and nursing care

- Tailor-made patient care at the cutting edge of science and technology
- Evidence-based medicine and care
- KAGes is an important partner in education, training, and upskilling for all health professionals
- Patient care support through telemedicine and e-health infrastructure

We actively focus on the safety of both patients and staff

- Successful emergency and crisis management
(crisis manual, integrated emergency and operational planning)
- Innovative hospital hygiene
(e.g. through systematic monitoring of nosocomial infections)
- Legal conformity through compliance requirements across the organisation
(patient rights, protection of sensitive data, anti-corruption rules)
- Systematic, practised risk management
(CIRS – Critical Incident Reporting System, honest approach to errors and risks)



19,100 skilled and caring staff

- Continuous education and further-training opportunities

- such as those provided in the KAGes academy a:sk

- Support through state-of-the-art work infrastructure

- A social and modern employer



A driving force for the economy

- Largest employer in Styria

- Volume purchaser of regional goods

- Major investor with over 80% local added value





KAGes structures

ORGANISATIONAL CHART

Shareholders' Meeting



© Binder

Dr. Karlheinz Kornhäusl

State Councilor for health, care, culture

Supervisory Board



© Conny Leitgeb Photography

Dipl.-Ing. Peter Umundum

Chairman

- ▶ Mag. Maximilian Gutschreiter
- ▶ Mag. Peter McDonald
- ▶ Mag. Dr. Peter Ebner
- ▶ Mag. Angelo Eustacchio
- ▶ Mag. Dr. Isabella Poier
- ▶ Mag. Petra Schachner-Kröll
- ▶ ZBRV FOA Dr. Michael Tripolt, MPH
- ▶ BRV Christian Fürntrath
- ▶ BRV Herbert Spirk
- ▶ BRV Gernot Wallner

Managing board



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Univ.-Prof. Ing. Dr. Dr. h.c.

Gerhard Stark

Chairman of the Board



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Mag. DDr.

Ulf Drabek, MBA MSc

Chief Financial and Technology Officer

KAGes – Central Management

KAGes hospitals KAGes care centres

Shareholdings

Medical care throughout the country.

Regional hospital

Univ.Klinikum Graz



18

Clinics

35

Departments

Co-operation with



6,639 employees*

75,350 inpatients

556,037 outpatients

Regional hospital

Weiz

in association
with University Clinic Graz



Standort Weiz

Regional hospital

Graz II



Standort Süd



Standort West



Standort Enzenbach



Standort Voitsberg



FAZ Hörgas

Regional hospital

Hochsteiermark



Standort Bruck a.d. Mur



Standort Leoben



Standort Mürzzuschlag

2,377 employees*

37,375 inpatients

144,019 outpatients

Medical care throughout the country.

Regional hospital
Murtal



Standort Judenburg



Standort Knittelfeld



Standort Stolzalpe

1,093 employees*

15,527 inpatients

77,416 outpatients

Regional hospital
Rottenmann-Bad Aussee



Standort Rottenmann



Standort Bad Aussee

Regional hospital
Südweststeiermark



Standort Deutschlandsberg



Standort Wagna



Standort Bad Radkersburg

1,024 employees*

17,581 inpatients

114,941 outpatients

Regional hospital
Oststeiermark



Standort Feldbach



Standort Fürstenfeld



Standort Hartberg

1,449 employees*

25,982 inpatients

112,882 outpatients

*full-time-equivalent jobs

Medical care throughout the country.

Regional care centres



LPZ Bad Radkersburg

102 residents
79 employees*



LPZ Mautern

65 residents
63 employees*



LPZ Mürzzuschlag

110 residents
75 employees*

Institute for Hospital Hygiene and Microbiology



48
employees*
392,697
services

KAGes Textilservice



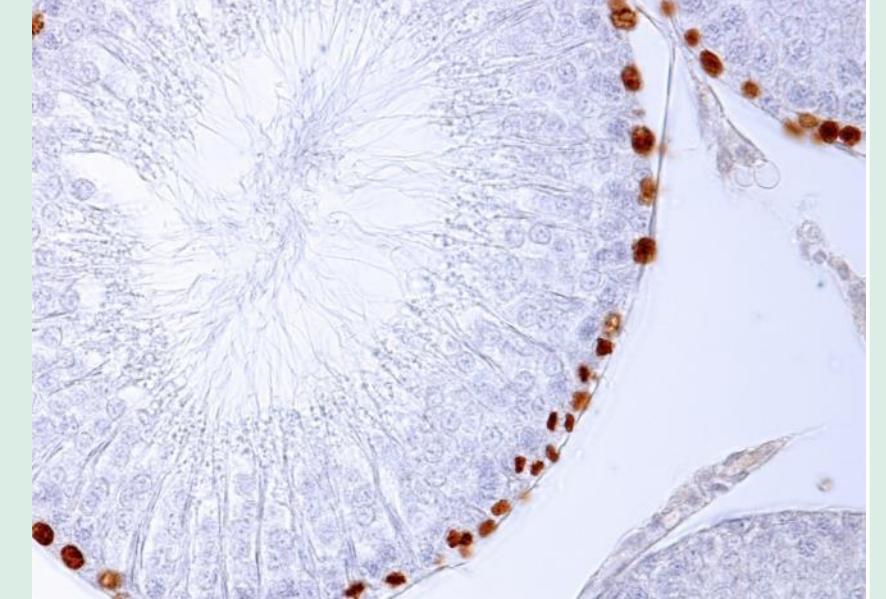
60
employees*

52
temporary staff*

4,823
tons of laundry

rd. 12,4 Mio.
laundry items

Institute of Cytology



41
employees*
226,000
services

KAGes' strategic objectives and direction

Our employees are our greatest asset

- Quality initiatives in human resources management:
Health promotion at work, Conflict management, internal counselling centres.
- Family-compatible and disability-friendly employment policy:
Dynamic work time models, child care facilities, reintegration after long-term illness.
- Attractive social benefits:
child benefit, commuting allowance, affordable meals, company apartment and much more.

Quality benchmarked by KAGes

- Systematic collection and evaluation of treatment data and analysis of quality indicators by expert medical departments
- Comprehensive use of patient experiences from surveys, follow-up interviews, complaints, recommendations, and praise.
- Continuous improvement and safeguarding of medical services through a comprehensive, practiced quality and risk management.

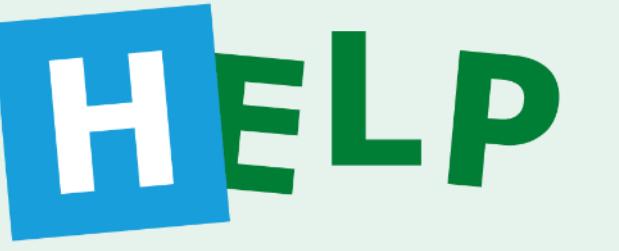


Comprehensive sustainability strategy on ecological, social, and governance aspects:

- Special focus on environmental protection and sustainability in hospital construction and use of resources.
- Energy Information System (EIS) controls primary energy consumption in regional hospitals
- ISO 50001-certified Energy Management System (EnMS)
- Defined environmental protection targets until 2040



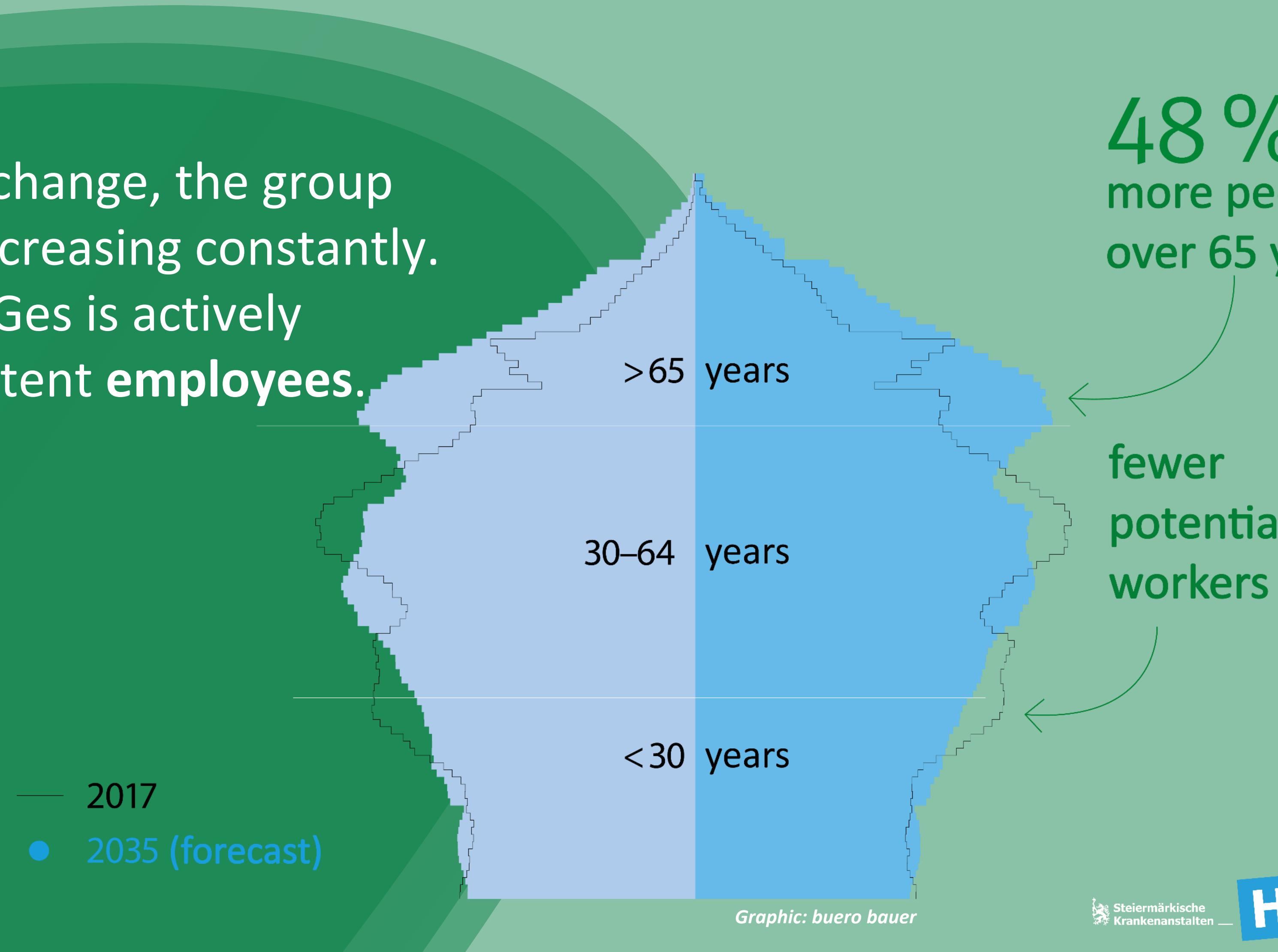
Sustainability as a matter of principle.



KAGes in figures

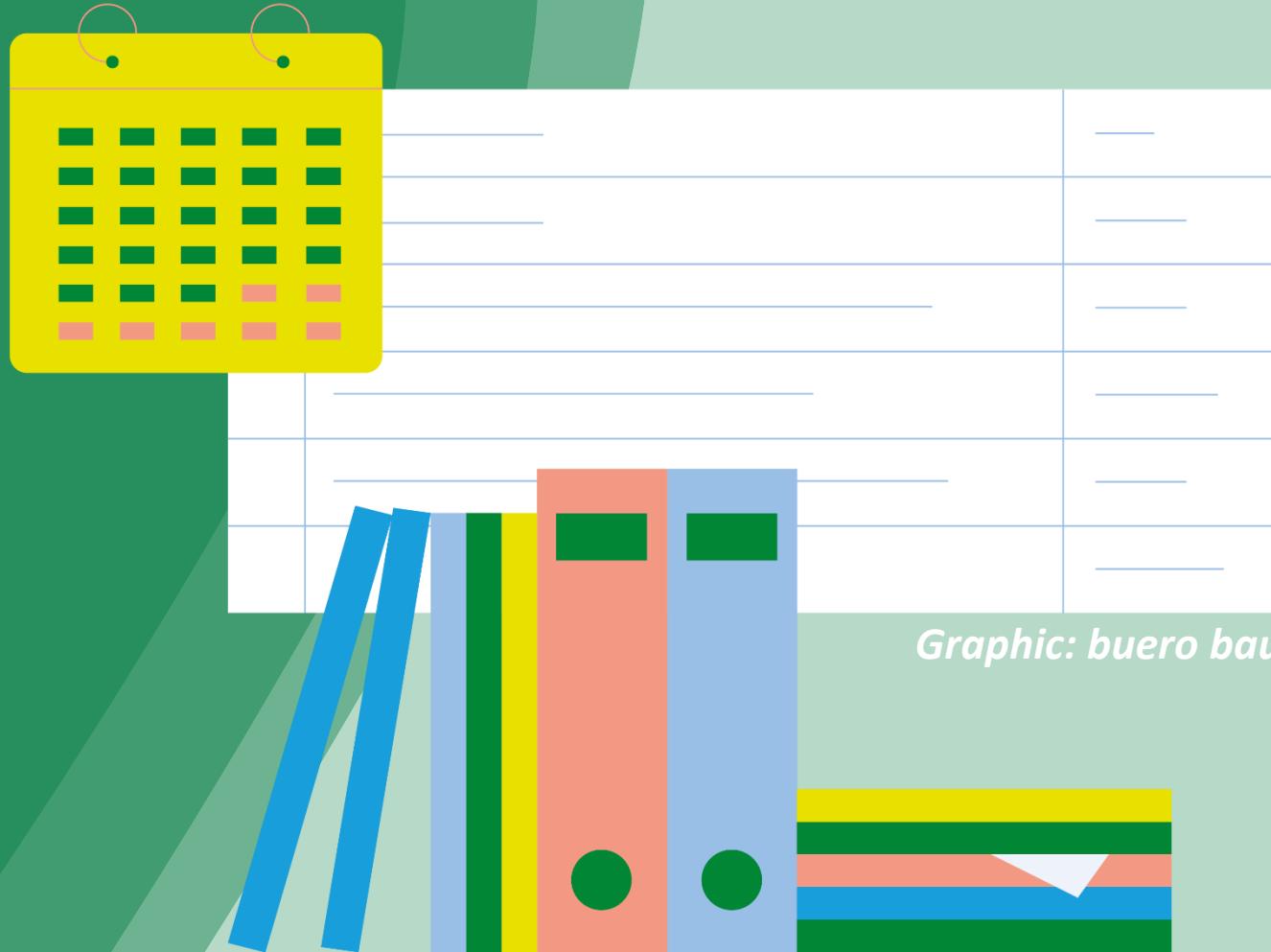
Our Society is Changing

- Due to demographic change, the group of **older patients** is increasing constantly. At the same time, KAGes is actively competing for competent **employees**.



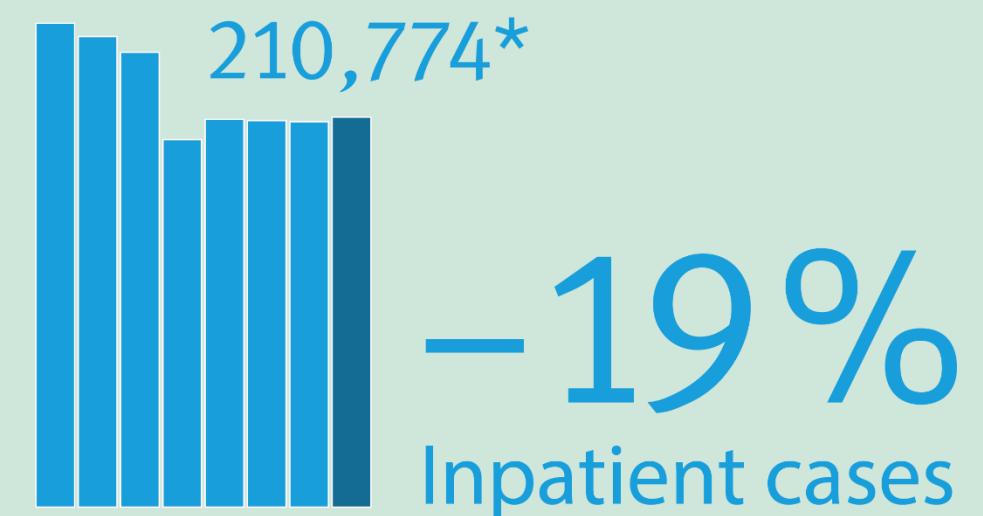
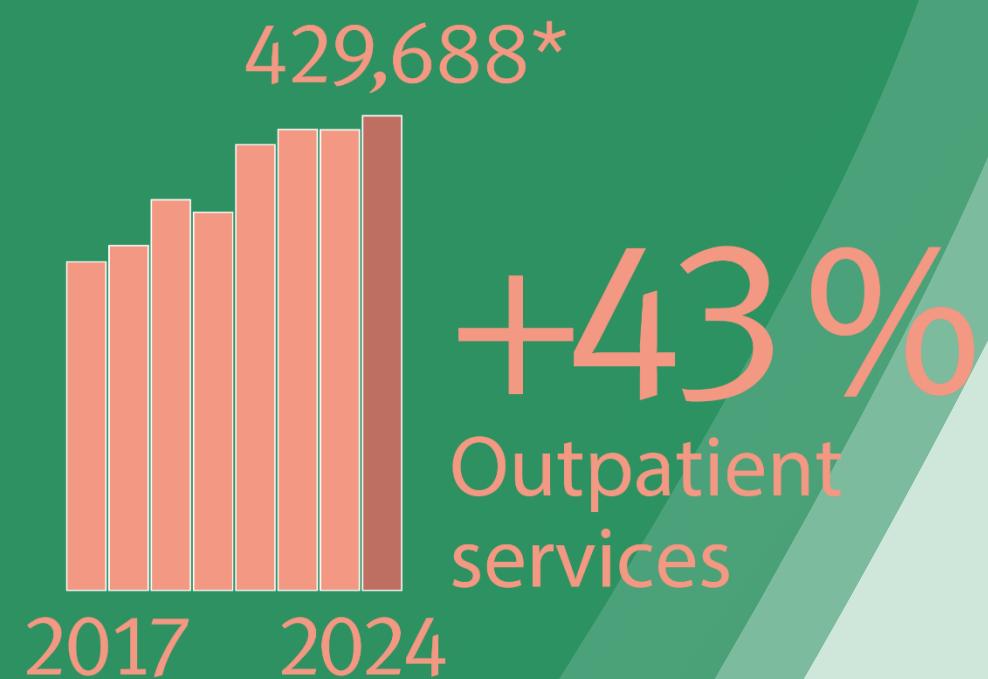
Innovative Medicine

- In 2023, optimised processes and new technologies allowed more medical services to be provided on an outpatient and day-clinic basis. In 2024, patients had to spend approximately 4,000 days less in hospital than in 2017, which corresponds to 11 years of self-determined life.



OUTPATIENT PREFERRED OVER INPATIENT

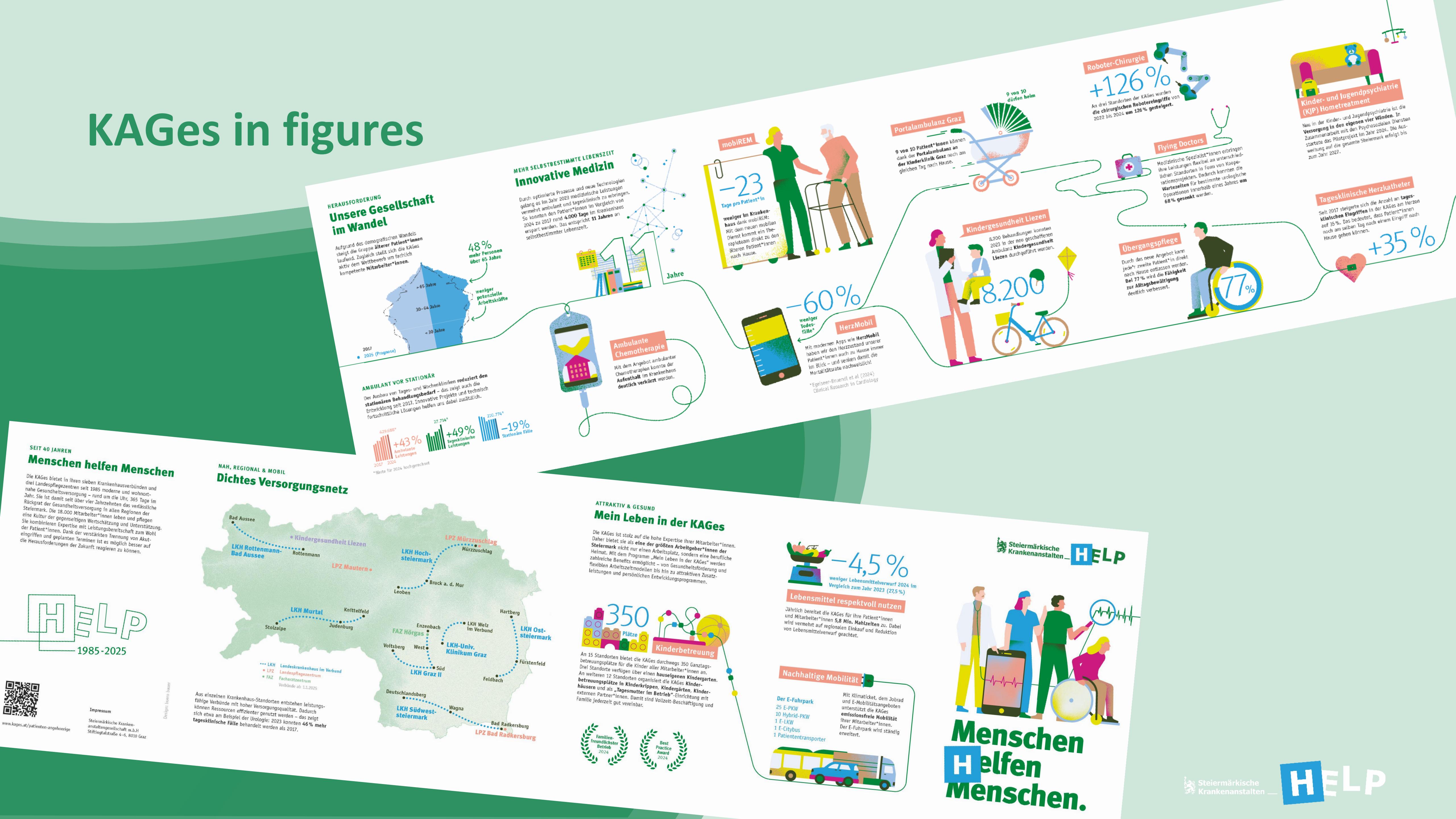
- The expansion of day and week clinics **reduces the need for inpatient treatment** – this is also reflected by developments since 2017. Innovative projects and technically advanced solutions have also been helpful.



*Figures extrapolated for 2024

Graphic: buero bauer

KAGes in figures





Current developments

An award-winning company.

All these achievements have already resulted in several distinctions for the Steiermärkische Krankenanstalten. We intend to continue on this course. For the health of our patients, the personal fulfilment of our staff, and the well-being of the province of Styria.



2024 Innovation and Sustainability Award
"Green Hospital – Sustainable Patient Care"
State Hospital/University Clinic of Graz

2023 Best Practice Award
"Climate-friendly healthcare institutions"

2023 Styrian Award:
Most Family-friendly Company in Styria
Category: "Public Sector Enterprises/Institutions"

2021 Golden Ticket for "PROKlima+",
the climate and energy strategy of KAGes

Energy Globe STYRIA AWARD 2019
for the KlimaSTYLE initiative

Green & Blue Building Awards 2016
(Award for sustainability)

Geramb-Award
(Thank you sign, for good construction)

Certification ISO-9001,
ISO-14001, ISO-27001, ISO-5001

IRIS-Award
(distinction for practiced conflict resolution culture)

„Patient Safety Initiative Styria“
KAGes-LKH awarded by the health fund styria

Quality seal for health promotion at work

Golden Helix Award
(international prize for quality management)

ÖKOPROFIT (distinction for environmentally sound operational management)

KNEWLEDGE state prize (for exemplary personnel development measures)

Job-Oscar/Styrian Integration Award
(for disability-friendly employment policy)

Austrian Patient Safety Award
(distinction for innovative achievements toward higher patient safety and quality)

ESMO Award
for Integration of Oncology and Palliative Care

Numerous other distinctions for staff members and projects in all work areas of the Steiermärkische Krankenanstalten.

H E L P



**Steiermärkische
Krankenanstalten** —

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